

ORIENTAL TEXTILE FINISHING MILLS, AMRITSAR

v.

LABOUR COURT, JULLUNDUR & ORS.

August 31, 1971

[G. K. MITTER, C. A. VAIDIALINGAM AND P. JAGANMOHAN REDDY, JJ.]

Industrial Dispute—Discharge of workmen without domestic inquiry—Misconduct of discharged workmen proved before Labour Court—Propriety of termination of services.

While a reference was pending before the Labour Court the respondent workmen went on strike because some workmen were suspended. The Labour Officer as well as the management tried to persuade the workers to rejoin duty, but the respondents made it a condition of their joining duty that the suspended workmen should also be taken back. The management thereafter gave the respondents notices on different dates asking them to join duty by a date specified in the notices and subsequently, by another letter, called upon them to justify their absence, failing which, the respondents were informed, that their names would be struck off from the muster roll. Notwithstanding those notices and the willingness of management to take them back the respondents gave no reply but continued the strike and they were informed by letters that their names were removed from the muster roll. No domestic inquiry however, was held into the misconduct of the respondents.

The Labour Court, to which the dispute was referred directed reinstatement of the respondents.

In appeal to this Court, on the question whether the termination of the employment of the respondents, in the circumstances of the case, without an inquiry, was justified.

HELD : (1) It is an accepted principle of industrial adjudication that workmen can resort to strike in order to press for their demands without snapping the relationship of employer and employee. Equally, the management have the right to carry on work, in furtherance of which, they could employ other workmen and justify their action on merits in any adjudication of the dispute arising therefrom. [497 C—E]

(2) Merely because workmen go on strike, even where the strike is illegal, it does not justify the management in terminating their services without a domestic inquiry. [497 C]

(3) In the case of a domestic inquiry where misconduct is held to be proved, the industrial tribunal or labour court can only interfere with that order if there is *mala fide*, or want of good faith or there was victimisation or unfair labour practice or the management has been guilty of basic errors or violation of principles of natural justice or if on the materials, the finding is completely baseless or perverse. If, however, the management does not hold an inquiry, or the inquiry is, due to some omission or deficiency, not valid, the management can nonetheless support the order of discharge, termination or dismissal when the matter is referred for industrial adjudication by producing satisfactory evidence and proving misconduct of the concerned workmen. The evidence to substantiate and justify the action taken against the workmen is not as stringent as that

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- A which is required in a court of law, but should be such as would satisfy the tribunal that the order of termination was proper. In such a case, there is no difference between a reference under s. 10 of the Industrial Disputes Act and a dispute raised under s. 33A of the Act, and no distinction can be made between cases where the domestic inquiry is invalid and those where no inquiry has, in fact, been held. That is, the management can justify and substantiate its action on evidence duly placed before the Tribunal. [498 E—G; 499 E—F; 500 C—D; 501 A—B]

B (4) In the present case, there were no Standing Orders applicable to the appellant-company. A domestic inquiry should have been held in order to entitle the management to dispense with the services of its workmen on the ground of misconduct. [498 A—B]

- C (5) But the management had proved before the Labour Court that there was persistent and obdurate refusal by the workmen to join duty notwithstanding the fact that the management had done everything possible to persuade them and gave them opportunities to come back to work; and that the respondents had, without any sufficient cause refused to do. The strike was illegal and it was not necessary for the management to prove that the respondents were guilty of overt acts of intimidation, incitement or violence. There is nothing to justify the allegation that the management wanted to terminate to their services under some pretext with a view to recruit them afresh and deprive them of accrued benefits. The notices clearly mentioned that the workmen would be free to join duty by a certain date and it was only after that date the management was willing to entertain them only as new entrants. Therefore, though no domestic inquiry was held, the management had proved the misconduct of the respondents before the Labour Court and hence the termination of their services was not improper, and there was no justification for directing their reinstatement. [501 C—G]

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F *Express Newspapers (P) Ltd. v. Michael Mark & Anr.*, [1963] 3 S.C.R. 405, *India General Navigation & Railway Co. Ltd. v. Their Workmen*, [1960] 2 S.C.R., 1, *Punjab National Bank Ltd. v. Its Workmen*, [1960] 1 S.C.R. 806, *Workmen of Motipur Sugar Factory (P) Ltd. v. Motipur Sugar Factory*, [1965] 3 S.C.R. 588 and *Hindustan General Electrical Corporation Ltd. v. Bishwanath Prasad & Anr.* C.A. No. 2167/66 dt. 17-8-71, followed.

CIVIL APPELLATE JURISDICTION :—Civil Appeal No. 1071 of 1966.

- G Appeal by special leave from the Award dated September 10, 1965, of the Labour Court, Jullundur in Reference No. 157 of 1959.

A. B. Sinha, and B. P. Maheshwari, for the appellant.

Hardev Singh, for respondents Nos. 2 to 24.

The Judgment of the Court was delivered by

- H P. Jaganmohan Reddy, J While reference No 150 of 1958 was pending in respect of an Industrial dispute between the appellant and its workmen relating to bonus, casual leave and sick

leave etc., and after the management had suspended six of its workmen on certain charges of misconduct for having refused to operate some machines, another worker Shri Darshan Singh, a Helper of a Blowing Machine also refused on 25-1-59 when called upon by the management to work the machine in the absence of Shri Daulat Ram, Machineman and was accordingly suspended the same day. On hearing this news the workmen went to see one of the partners of the appellant and demanded that the order of suspension passed against Shri Darshan Singh should be cancelled and he be reinstated as a Helper. As the management was not agreeable to reinstate the Helper workman, the workers went on a lightening strike. Since the workmen came on strike conciliation efforts were made but in spite of the persuasion of the Labour Officer, M.W. 2, the Labour Inspector MW 4 and by the management, Respondents 2 to 24 along with other did not report for duty although it is stated the Appellant was willing to employ them. Certain charge-sheets were served on the workmen towards the end of January to which replies were given. Thereafter notices were sent to the Respondents 2 to 15 and 17 to 24 asking them to resume work by certain specified dates and when they did not resume work other notices were sent requiring the said Respondents to show why their names should not be struck off and asked them to submit their reply by a certain date. In so far as Respondent-16 is concerned a notice was served on him on 4-3-59 in which it was mentioned that he was absent since 13-2-59 without any leave and that he should resume duty by 6-3-59. He was further asked to explain by 8-3-59 why his name should not be struck off. None of the Respondents Nos. 2 to 24 either acknowledged these notices nor sent a reply. The management thereafter by letters dated 23-2-59, 4-3-59 and 17-3-59 informed the aforesaid Respondents that since they were no longer interested in the employment their names were struck off from the muster rolls. It is alleged that from 25-1-59 till their names were struck off from the muster rolls, the Respondents sat outside the Mill gate and in spite of persuasion by the Labour Officer as well as by the management who were genuinely desirous of their resuming work, they did not join duty and as a consequence the management was compelled to employ others in order to keep the mill going. It is also stated that during this period those workmen who wanted to join duty were permitted to do so and their services were entertained. It is also the case of the management that the strike fizzled out after the striking workmen failed to get rations and thereafter they had abandoned the service. On 19-3-59 a demand notice on behalf of the workmen was served on the management as a result of which the conciliation proceedings commenced. But even then according to the report of the Conciliation Officer while the management was willing to employ the workmen, the Respondents

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- A were not willing to resume work till the suspended workmen were also allowed to resume duty.

B Ultimately on 26-8-59 the matter was referred to the Labour Court at Jullundur under Sec. 10 of the Industrial Disputes Act, 1947 (hereinafter referred to as 'the Act'), to determine whether the termination of services of 31 workmen whose names were mentioned therein was justified. It may be mentioned here that out of these 31 workmen 8 workmen had resumed their duties and were no longer interested in the proceedings. The Labour Court after receiving the statement of claim and recording the evidence on behalf of both the management and the workmen passed an Award on 31-10-61 which was published in the Gazette of 8-12-61. By this Award the claim of the workmen was rejected on the ground *inter-alia* :—

- (a) that they had resorted to illegal strike;
- D (b) that the management did not in fact terminate the services of the workmen concerned in the case and never meant to take action against them for having gone on strike. On the other hand management was always prepared to take them back and was requesting them through the Labour Inspector and the Labour Officer to end the strike and to resume duty but the workers went on insisting that the suspension orders passed on their co-workmen should first be cancelled;
- E (c) that the workmen were adamant and as such there was no alternative for the management except to terminate their services and take fresh hands who are still continuing in its service; and
- F (d) that no evidence was produced by the workmen to prove that any of them ever requested the management to resume duty or that the management had turned down any such request.

G Against this Award of the Labour Court a Writ Petition was filed by the Respondents in the High Court of Punjab. A Single Bench of that Court by its Judgment dated 6-12-64 held that in law the plea that the workers had abandoned the services of the Appellant could not be sustained, but on the other hand it was the management which had terminated their services. In this view the case was remanded to the Labour Court for a fresh decision. A Letters Patent Appeal was filed by the management against this decision but later it was dismissed as withdrawn. On remand the Labour Court by an Award dated 10-9-65 which was published in the Gazette on 1-10-65 held that the plea of the

workmen that there was a lock out by the management was not substantiated, on the other hand it was they who had gone on strike; that the strike was illegal because of the proceedings pending before the Labour Court in Reference No. 150 of 1958; that the question as to whether the management had terminated the services of the concerned workmen or not was not a matter which was *res-integra* in view of the judgment of the Punjab High Court in the Writ Petition referred to above; and in the alternative as the termination took place by virtue of letters dated 23-2-59, 4-3-59 and 17-3-59 without holding an enquiry, it was not valid. In the result the Labour Court directed reinstatement of Respondents 2 to 24. In so far as Surat Singh Respondent No. 16 was concerned, it was found that there were no standing orders in force applicable to the Appellant, as such it was not justified in dismissing him for absence without leave. It was also held that the Respondents were not entitled to wages from 25-1-59 to 17-3-59. They would however only be entitled to half the back wages from 18-3-59 to the date on which the Award would become enforceable and from that date till the date of their reinstatement, Respondents Nos. 2 to 24 would be given full back wages. Against the said Award this Appeal has been filed by Special Leave.

The short question for our consideration is whether the termination of employment of the Respondents in the circumstances of the case without an enquiry was justified. There is no doubt that it has been conceded at the very outset that there being no standing orders applicable to the Appellant, the termination of the services of Shri Surat Singh, Respondent No. 16 is not valid and the Award pertaining to his reinstatement cannot be assailed. In so far as the validity of the action of the management in terminating the employment of the other Respondents is concerned a great deal would depend on whether the management was able to justify its action before the Tribunal. It would be useful to set out at the outset certain undisputed facts namely :

- (1) that the Respondents went on a strike on 25-1-59;
- (2) that as there was a reference pending before the Labour Court that strike would be illegal, under Chapter V of the Industrial Disputes Act 1947;
- (3) that both the Labour Officers as well as the management tried to persuade the workers to join duty and after the demand notice dated 19-3-59 conciliation efforts were made but they did not resume work and made it a condition of their joining duty that the suspended workmen also should be taken back;

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- A (4) that the management gave workers on strike notices on different dates asking them to join duty by a date specified therein and subsequently by another letter called upon them to justify their absence failing which they were informed that their names would be struck off from the muster roll;
- B (5) that notwithstanding those notices and the willingness of the management to take them back the Respondent gave no reply and continued the strike till they were informed by letters dated 25-2-59, 4-3-59 and 17-3-59 that their names were removed from muster roll; and
- C (6) that no domestic enquiry was held into the misconduct of the Respondents.

On these admitted facts it is sought to be contended on behalf of the Appellant that the Management took every possible step to get the workmen back into their factory but they were adamant in continuing the strike. In these circumstances they could do nothing else but to terminate their services and take in fresh hands in order to keep the factory going. It may be mentioned that the management immediately after the strike served charge-sheets calling upon them to show cause why proper legal action should not be taken against them. In those charge-sheets they had alleged that the Respondents had indulged in intimidation, unjustified slogan mongering and inciting the workers to remain on strike. The workmen by their letters denied the allegations against them. Thereafter the management seem to have dropped these charges and tried to persuade them to join work. It would be useful to examine the correspondence of a typical case. On 5-2-59 by Ex. A3 the management served a notice and wrote to Amar Nath son of Brijlāl, as follows :

G "Please take notice that from the afternoon of 25-1-59 you are on strike, which is illegal due to the pendency of proceedings before the Punjab Labour Court, Amritsar in reference No. 150 of 1958. This strike of yours is wholly unjustified. In spite of the various persuasive attempts by the management and the Labour Department, Amritsar, you have failed to resume work. If you will not come to duty on 8th Feb. '59 the management would employ fresh hand in your stead as the management can ill-afford to keep the work at a standstill. You will have in that event no claim to any reinstatement or compensation. Management is however prepared to consider you as one of the new entrants, should you be selected for appointment. This application should reach in writing by 9th Feb. '59".

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A copy of this letter was given to the Labour Commissioner, Ambala Cantt. as well as Labour Inspector and Labour Officer, Amritsar. When this workman did not join his duty the management by Ex. A4 wrote another letter to him on 21-2-59. It said :

"You were served with a registered notice on 5-2-59 that you since the afternoon of 25th Jan. '59 are on illegal and unjustified strike along with other workers. You were given an opportunity to report for duty upto 8-2-59. But uptil today you did not report yourself for duty by which it is clearly patent that you do not want to work in the factory. Therefore show cause as to why your name be not struck off from the muster roll of the factory. The factory management also gave you a chance that you can join on new services, but you did not do even that, which clearly shows that your stand is totally illegal and baseless. Factory cannot be closed in any event, thus your coming on duty was necessary. If you will not give any satisfactory reply then your name will be struck off from the muster roll of the factory. Your reply should reach upto 25-2-59".

Copies of this letter were also given to the Labour Officer referred to above. When no reply was received to this letter the management terminated the services by Ex. A7 dated 4-3-59 which is as follows :

"For your continued absence since the afternoon of 25-1-59 and in spite of repeated requests to come and join duty you have failed to resume work. You have also failed to show cause in pursuance to our letter dt. 21-2-59 as already intimated for your abandonment of service and/or illegal strike. In view of your these illegal activities the management has struck off your name from the muster roll of the Mills w.e.f. 4-3-59".

The Respondent's advocate while not denying these letters as above contends that the earlier letters had charged them with incitement and stay in strike and intimidation etc. but the management gave the go by to it and have terminated the service for merely going on a peaceful strike and by subsequent letters it was made clear that the object of the management was to employ the workmen afresh and deprive them of the past benefits which had accrued to them. He further submits that merely because workmen have gone on a strike which is a weapon for obtaining their redress, the relationship of employer and employee does not come to an end and if the workmen have behaved in a violent manner or incited or intimidated other workmen, even then the management cannot terminate their services without holding an

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A enquiry into the alleged misconduct but as no such enquiry was held the termination is illegal.

The question however would be whether before the services of the workmen, who are on strike, are terminated, is an enquiry into their misconduct obligatory and would an omission to comply with this requirement, make the order of termination illegal? B It appears to us that merely because workmen go on strike it does not justify the management in terminating their services. In any case if allegations of misconduct have been made against them those allegations have to be enquired into by charging them with specific acts of misconduct and giving them an opportunity C to defend themselves at the enquiry. Even where a strike is illegal it does not justify the management from terminating their services merely on that ground, though if it can be shown on an enquiry that the conduct of the workmen amounted to misconduct it can do so. While it is an accepted principle of industrial adjudication that workmen can resort to strike in order to press D for their demands without snapping the relationship of employer and employee, it is equally a well accepted principle that the work of the factory cannot be paralysed and brought to a standstill by an illegal strike, in spite of legal steps being taken by the management to resolve the conflict. The management have the right in those circumstances to carry on the work of the factory in furtherance of which it could employ other workmen and justify E its action on merits in any adjudication of the dispute arising therefrom.

In *Express Newspapers (P) Ltd. v. Michael Mark & Anr.*,⁽¹⁾ where certain employees who had indulged in illegal strike did not join their duty in spite of notices given by the management and their places were filled up by others, applied F for relief under the Payment of Wages Act but the application was dismissed. The workers moved the High Court under Art. 226 and their Writ Petitions were allowed. This Court in Appeal held that the Standing Orders contemplated termination of employment by the employer and in those cases there could be no G doubt that the Appellant had terminated the employment of the Respondents by removing their names from the muster roll without giving them any notice of such removal. It was also held that if employees absent themselves from work because of strike in enforcement of their demands, there can be no question of abandonment of employment by them and that if H the strike was in fact illegal, the Appellant could take disciplinary action against the employees under the Standing Order and dismiss them.

This case merely illustrates what has been stated by us that even where the strike is illegal a domestic enquiry must be held. In the case before us admittedly there were no Standing Orders applicable to the appellant. Nonetheless a domestic enquiry should have been held in order to entitle the management to dispense with the services of its workmen on the ground of misconduct. This view of ours is also supported by another case of this Court in *India General Navigation & Railway Co. Ltd. v. Their Workmen*⁽¹⁾ where it was held that mere taking part in an illegal strike without anything further would not necessarily justify the dismissal of all the workers taking part in the strike and that if the employer, before dismissing a workman, gives him sufficient opportunity of explaining his conduct and no question of *mala-fides* or victimisation arises, it is not for the Tribunal in adjudicating the propriety of such dismissal, to look into the sufficiency or otherwise of the evidence led before the enquiring officer or insist on the same degree of proof as is required in a Court of Law, as if it was sitting in appeal over the decision of the employer. It may be mentioned that in the case of a domestic enquiry where misconduct is held to be proved the Tribunal can only interfere with that order if there is *mala fides* or want of good faith, there was victimisation or unfair labour practice or the management has been guilty of basic error or violation of the principles of natural justice or on the materials the finding is completely baseless or perverse. If however the management does not hold such an enquiry or the enquiry is due to some omission or deficiency not valid it can nonetheless support its order of discharge, termination or dismissal when the matter is referred for Industrial adjudication by producing satisfactory evidence and proving misconduct. Even in such cases the evidence which is produced to substantiate and justify the action taken against the workmen is not as stringent as that which is required in a Court of Law. At any rate the evidence should be such as would satisfy the Tribunal that the order of termination is proper.

The Appellant before us on the evidence produced before the Tribunal seeks to justify its order removing the names of the Respondents from the muster roll. In the *Punjab National Bank Ltd. v. Its Workmen*,⁽²⁾ though there was no enquiry held by the management it sought to justify the action of termination of services of its employees before the Industrial Tribunal. The employees of the Appellant Bank had commenced pen down strikes which were followed by general strike pending arbitration of an industrial dispute between them. On the intervention of the Govt. the Bank reinstated all the employees

(1) [1960] 2 S.C.R. 1.

(2) [1960] 1 S.C.R. 806.

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A except 150 against whom it had positive objection and it is
in respect of those workmen that a dispute was referred under
Section 10 of the Act for adjudication. One of the two issues
that was referred to the Tribunal was whether 150 employees
B had been wrongly dismissed. The Tribunal did not hear any
evidence and by its final award held that the strike was illegal,
the Bank was, on that ground alone, justified in dismissing the
employees. On Appeal the Labour Appellate Tribunal held
that even though the strikes were illegal under Sec. 23(b)
read with 24(1) of the Act, the Bank had by entering into the
agreement with the Govt. of India, waived its right to take penal
C action against its employees for joining the illegal strikes and
that therefore, an enquiry should be held on additional evidence
to decide the disputes on merits. Against this interlocutory order
the Bank appealed to this Court which held that while the strikes
were no doubt illegal under Sec. 23(b) of the Act, the orders of
dismissal passed by the Bank were no less so under Sec. 33 of
the Act and it dismissed the Appeal. The Appellate Tribunal
D thereafter, heard the cases on merits, directed the reinstatement
of 136 of the said employees, but refused to reinstate the rest
whom it found guilty of issuing posters and circulars subversive
of the credit of the Bank. Both the Bank and the workers
appealed to this Court. It was held that under Sec. 33A of the
Act as construed by this Court the jurisdiction of the Tribunal
E was not limited to an enquiry as to the contravention of Sec. 33
of the Act. Even if such contravention was proved, the employer
could still justify the impugned dismissal on merits and there was
no difference in this regard between a reference under Sec. 10
of the Act and a dispute raised under Sec. 33A of the Act.

F In *Workmen of Motipur Sugar Factory (P) Ltd., v. Motipur
Sugar Factory*,⁽¹⁾ the workers of the Respondent started a go
slow in its Sugar Factory. Therefore the Respondent issued a
general notice to those workmen and individually to each work-
man notifying that unless he recorded his willingness to discharge
his duties faithfully and diligently so as to give a certain minimum
G output, he will be no longer employed and the willingness he
was required to record was to be done within a certain time fail-
ing which he was notified that he would be discharged without
further notice. Respondents held no enquiry as required by the
Standing Orders before dispensing with the services of the
Appellant. A general strike followed resulting in a joint applica-
tion by both the parties to the Govt. and the Govt. referred the
H question to the Tribunal. In the notice given by the Respondents
it was stated that the go slow tactics was likely to injure the

(1) [1965] 3 S.C.R. 588.

factory resulting in a major breakdown of the machinery. The Tribunal came to the conclusion that there was go slow during the period and consequently held that the discharge of the workmen was fully justified. It was contended before this Court that what the Tribunal had to concern itself was whether the discharge of the workmen for not giving an undertaking was justified or not and that it was no part of its duty to decide that there was go slow which would justify the order of discharge and that since the Respondents held no enquiry as required by the Standing Orders it could not justify the discharge before the Tribunal. It was pointed out in that case that this Court had consistently held that if the domestic enquiry is irregular, invalid or improper the Tribunal may give an opportunity to the employer to prove his case and in doing so the Tribunal tries the merits itself and that no distinction can be made between cases where the domestic enquiry is invalid and those where no enquiry has in fact been held. It was observed at page 603 :

“Looking at the matter in this broad way—and that is all that we are prepared to do, for we are examining a finding of fact of the tribunal—we cannot say that its conclusion that there was go-slow between November 27 and December 15 is not justified. . . . But as we have already indicated, the charge in the notice of December 15 was that the workmen had been going slow from November 27 and they were asked to give an undertaking to improve and the respondent was apparently willing to overlook the earlier lapse. Even assuming that the demand of an undertaking was unjustified, it does appear that the attitude of the workmen was that they would do no better; and in those circumstances they were discharged on December 17, 1960, on the basis of misconduct consisting of go-slow between November 27 and December 16, 1960. That misconduct has been held proved by the Tribunal and in our opinion that decision of the Tribunal cannot be said to be wrong. In the circumstances the Tribunal was justified in coming to the conclusion that the discharge was fully justified.”

In a recent case—the *Hindustan General Electrical Corporation Ltd. v. Bishwanath Prasad & Anr.*,⁽¹⁾ while considering this aspect of the matter we had held that even though no enquiry was held or there was contravention of the provisions of Sec. 33 of the Act, in a dispute referred under Sec. 10 the Labour Court had to adjudicate upon the dispute which was referred to it with regard to the Respondent and had to go into the question

(1) Civil Appeal No. 2167 of 1966—Judgment delivered on 17-8-71.

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A as to whether he had been properly dismissed. In other words the management can justify and substantiate its action on evidence duly placed before the Tribunal.

The learned Advocate for the Respondents however urges that even where the strike is illegal in order to justify the dismissal or the order terminating the services of workmen on the ground of misconduct the management must prove that they were guilty of some overt-acts such as intimidation, incitement or violence. We do not think that in every case the proof of such overt acts are necessary pre-requisite. In this case there is a persistent and obdurate refusal by the workmen to join duty notwithstanding the fact that the management has done everything possible to persuade them and give them opportunities to come back to work but they have without any sufficient cause refused, which in our view would constitute misconduct and justify the termination of their services. The workmen as spoken to by the Labour Officers and also as is evidenced by the documentary evidence to which we have referred, were unwilling to join duty till the workmen who were suspended were also taken back. There is nothing to justify the allegation that the management wanted to terminate their services under some pretext with a view to recruit them afresh and deprive them of accrued benefits. The notices clearly mention that the workmen would be free to join duty by a certain date and only after that date the management was prepared to entertain them as new entrants if they were to apply by the date specified in the notices. It appears to us therefore that management has proved misconduct and the stand taken by it was reasonable. There was nothing that it could do further in view of the unjustified attitude taken by the workers by staying away from work particularly after they were given over a month's time, within which to commence work. In the view we take the order terminating their services was not improper. The Tribunal was not justified in directing their reinstatement and payment of wages merely on the ground that no domestic enquiry was held. The appeal is accordingly allowed except for the Award in respect of Surat Singh, which is maintained. Having regard to the circumstances of the case there will be no order as to costs.

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V.P.S.

Appeal allowed.