

**HIGH COURT OF JAMMU AND KASHMIR**  
AT JAMMU

PIL No. 12/2015

IA No. 1/2017

Date of Order: 31.01.2019

S. Jasvinder Singh

Vs.

State of J&K and ors

**Coram:**

**Hon'ble The Chief Justice**

**Hon'ble Mr. Justice Tashi Rabstan, Judge**

**Appearance:**

For the Petitioner/Appellant(s) : Mr. Parveen Kapahi, Advocate.

For the Respondent(s) : None.

1. This writ petition came to be filed on or about 28<sup>th</sup> of May, 2015 complaining against the respondents' inaction and failure to keep the roads travel worthy in the entire State of Jammu and Kashmir including rural areas. This writ petitioner made a general complaint that the roads were full of potholes and ditches and that the respondents were bound to ensure that the roads remained smooth, so that the common man cannot suffer.
2. Additionally, *inter alia*, a prayer has been made that the respondents should maintain a hotline or website to enable the citizens to intimate the concerned authorities, for redressal of grievances regarding the above state of affairs.
3. When the writ petition came up on 1<sup>st</sup> of June, 2015, a general direction was made by this Court directing the respondents that wherever required necessary repair work shall be effected to make the roads travel worthy.
4. Perusal of the writ petition as well as the above narration would show that the directions sought for by the petitioner are general and no specific

grievance regarding the bad condition of any particular road has been made. It is not disputed by the learned counsel for the petitioner that after filing of the writ petition the conditions of the roads in Jammu have improved.

5. It cannot be denied that it is an essential duty of the respondents to ensure that the roads in Jammu are maintained in a travel worthy condition. In case any digging is required for any reason or purpose, necessary restoration work should be expeditiously carried out. Even the suggestion of the petitioner regarding maintenance of the website or a dedicated telephone number/line is a valuable suggestion which would enable the authorities to remain informed regarding urgent examination and restoration/repairs.
6. In view of the above, this writ petition is disposed of with liberty to the petitioner to file an appropriate writ petition, if aggrieved by the failure of the respondents to maintain any specific roads in future.
7. Additionally, the respondents shall examine the prayer of the petitioner regarding the maintenance of a dedicated telephone line and website to enable complaints regarding roads being placed before the authorities so that immediate redressal thereof can be effected.
8. This writ petition is disposed of in the above terms.

**(Tashi Rabstan)**  
**Judge**

**(Gita Mittal)**  
**Chief Justice**

Jammu  
31.01.2019  
Pawan Angotra